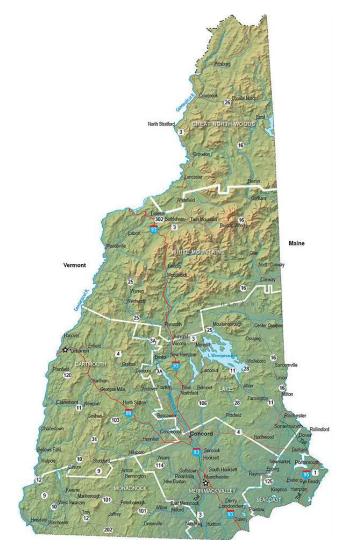


Prepared for

### **Energy Efficiency Resource Standard Committee**

# New Hampshire EE Workforce Development









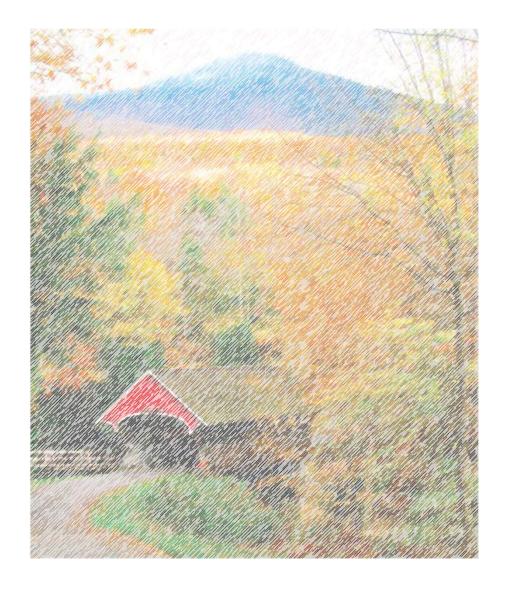




## Agenda



- 1. Key Workforce Development Issues
- 2. Stakeholder Feedback
- 3. Strawman Pillars of WFD in next 3YP













### Key Workforce Related Issues



- 1. To achieve ambitious energy efficiency goals in the next 3YP, particularly in the face of declining lighting savings, a broader and deeper workforce is critical
- 2. In the current triennium, NHSaves has committed to various training and educational programs however there is no coordinated statewide workforce development strategy.
- 3. To justify the use of EE dollars for workforce development, a coordinated plan should include measurable success metrics and KPI's
- 4. A coordinated workforce development strategy should distinguish between long term (K-8), medium term (9-12 and community college), and short term (technical training) strategies











### Key Workforce Related Issues, continued



- 5. A coordinated workforce development strategy should distinguish between capacity building and technical training:
  - ☐ Capacity building refers to engaging new contractors, encouraging growth in underserved areas, and expanding the skill sets / work areas of existing contractors.
  - ☐ Technical training focuses on improving work quality, best practices for energy efficiency, sales training, certification programs, etc.
- 6. Regional differences are stark and present unique challenges. EE programs in surrounding states creates competition for NH workforce
- 7. Dedicated resources are needed to effectively implement a coordinated workforce development strategy in the next triennium











#### Stakeholder Feedback



- 1. Work-based learning is important to developing the technical skills needed for a skilled workforce. Apprenticeship NH is a current program that could be expanded to include energy efficiency related career paths.
- 2. Engaging K-12 students in energy and highlighting EE as a career path is a key longer term investment in workforce. "Awareness Building"
- 3. Deep knowledge of building science principles is lacking in our industry. Training should include building science as a core part of the curricula
- 4. Training in the C&I sector should be focused on the needs of the workforce. The most effective way to identify these needs is to poll NHSaves contractors











#### Stakeholder Feedback



- 5. EE Policy around program continuity, payment rates, and processes (i.e. B/C screening, paperwork, eligibility, etc.) has an impact on workforce. "If NHSaves takes care of the contractors, the contractors will take care of NHSaves".
- 6. North Country suffers from a pronounced lack of contractors. Building this capacity is a unique challenge in this region. Difficulty getting contractors to cross over from other states
- 7. Not all contractors want to grow. There is a mix of aging workforce happy with the status quo and younger more ambitious companies. The programs should be capable of supporting either end of this spectrum
- 8. Best practice in other states is to more formally assess the needs of workforce before developing and implementing a strategy. Ready. Aim. Fire.







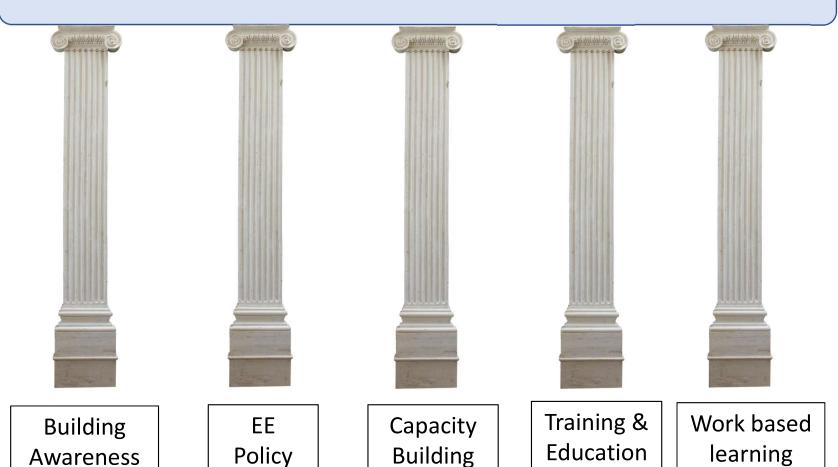




### Strawman Pillars of Coordinated Workforce Development



#### NEW HAMPSHIRE EE WORKFORCE DEVELOPMENT



← Dedicated Resources to Implement









